



## **COVID – 19 Agriculture Supply Chain is Deemed an Essential Service**

### **Dear Customer**

Events with COVID-19 are changing daily with reports of restrictions to businesses. Recently we have all been told that the Commonwealth and Western Australian Governments are restricting community activities to protect the State from the impacts of COVID -19. The State and Commonwealth are restricting non-essential services and businesses in WA.

Agriculture has been deemed an essential service, as it provides local secure food for Australia.

Whilst there is some confusion on what is included and what is excluded as an essential service, machinery dealers and associated suppliers will continue to service farmers' needs.

### **• CURRENT SUPPLY**

We are not aware of any disruptions to our supply chain at present. CNH have provided us with some certainty of supply of parts and at this stage we are not reporting any unusual disruptions.

At present, the future supply of machinery is normal and there are no expected closures in the USA but we would not rule out factory closures if the situation deteriorates. We have not been told of any shipping delays from USA but this also may change in coming weeks. We are reviewing our stock levels to ensure we are well positioned. Any change to this will be communicated as we get updated from factories.

Case IH have implemented daily reporting to advise on a range of issues including supply from factory. We expect that they will be able to keep us up to date.



- **HEALTH**

To ensure we can continue to operate effectively we need to take reasonable precautionary measures. These include the following: -

- Staff need to be protected from the virus. Keeping our staff healthy is a priority. When attending to customers' needs, either in the office or at farm, we will require precautions.
- Please don't be offended if staff request you to keep your distance. We all need to adhere to the 1.5m distance.
- Working in cabs and sharing space in cabs is to be avoided.
- If you or your staff are unwell then we need to be advised prior to visiting your farm.

No one can predict with any certainty on how this pandemic does affect the agriculture industry in the longer term.

There may be risks of supply of parts in the coming months. We will keep everyone updated. If the situation does deteriorate for header parts, we recommend getting your header serviced early.

We can say that being in Australian agriculture is probably the most important industry to be in. The continuity of Australian grown food products is vital and all farmer's need to be supported in these challenging times.

We hope the current operating restrictions passes quickly with minimal disruption to the farming community. If we have any supply restrictions, I will inform you.

**Regards**

**Brett Young**  
**Dealer Principal**  
30 March 2020